



Case Study: Child and Family Services

The Children's Aid Society of the District of Thunder Bay has been working and collaborating with the community to protect children from harm since 1908. They are mandated to protect children but also to educate the community about child maltreatment and its prevention. Despite their large mandate and region they offer a variety of services, including foster homes and group homes.

They approached Lloyd Smith Solutions to help them expand their service delivery options. They needed a new program that would accommodate high needs children who would otherwise be placed in treatment group homes outside the area, as far as 1800 kilometers away.

Over a two year period we worked with the senior management and supervisory team to develop a full day treatment school program and treatment foster care program. This program was developed so children could remain in their own communities and have access to their families.

The project included:

1. The development of the treatment and school program and policy manuals;
2. Attracting, training, and monitoring foster parents;
3. Reviewing cases and matching children with homes for placements;
4. Training staff to run the day treatment program;
5. Collaborating with the school board to license the program;
6. Overseeing the development of the physical plant;
7. Attracting a sponsor for the program to provide sports equipment (Canadian Tire, Fort William Rd.);
8. Support for Social Workers who monitored the homes.

This program received Ministry recognition and it continues to provide excellent care to hard to serve children and youth. Here is what Rick Lang, Director of Services, had to say about the program:

"Lloyd Smith Solutions' vision, knowledge, and leadership has enabled us to develop innovative services resulting in the provision of excellent care."

Rick Lang

Director of Services

The Children's Aid Society of Thunder Bay and District <http://www.thunderbaycas.ca>

